GANESH SURISETTY

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EDUCATION

University of Cincinnati   **AUG 2023 - EXPECTED APR 2025**
Cincinnati, Ohio, US
Master of Science in Information Technology
CGPA: 4.00/4.00

GITAM University   **JUN 2016 - AUG 2020**
Visakhapatnam, Andhra Pradesh, India
Bachelor of Technology, Computer Science and Engineering
CGPA: 9.12/10

SKILLS

Programming languages
- C, C++, Java, Python, MySQL, JavaScript, HTML, CSS

Operating systems and Software Tools
- Customer Cloud Service, SQL, Customer Care and Billing, Groovy script, Java Script, C2M

EXPERIENCE

Staff Consultant, ORACLE Solution Services Private Limited, Hyderabad, Telangana   MAY 2023 - AUG 2023
- Developed and maintained Oracle-based applications, specializing in Oracle services, including Customer Cloud Service and Customer to Meter mainly focusing on functional.
- Developed a plant watering system employing Servo motors, Moisture sensors, and Arduinos. Worked as a team lead for the billing module, played a key role in the generation and validation of bills, ensuring accuracy and compliance with bill rates for various Customer Information System (CIS) divisions. Lead and worked on test scripts, execution, and handling the defects for BHE using JIRA application.

Project Engineer, Wipro Technologies, Hyderabad, Telangana, Client: ATCO N60   JAN 2022 - MAY 2023
- Contributed as a key developer for ATCO N60, focusing on Oracle Customer Cloud Service and execution of modules such as Manage Billing, Credit & Collections, Accounting, Field Service, Requests, Meter Data, and Reports, aligning with ATCO's distinct business processes.
- Played a pivotal role in the processing and handling of defect/tickets for ATCO N60 using JIRA application. Involved in the creation and generation of Reports that correspond to ATCO's particular business processes.

Project Engineer, Wipro Technologies, Hyderabad, Telangana, Client: ATCO   SEP 2020 - DEC 2021
- Employed as a Software Developer on the Unit Testing module for Oracle Customer Cloud Service. Developed Java code, including Batches and Algorithms, to enhance the software's functionality and performance.
- Demonstrated strong analytical skills in creating and maintaining UTDs, contributing to effective unit testing processes.

Data Analyst Intern – Internship, Coding Sastra, Visakhapatnam, AP   APR 2019 - JUL 2019
- Served as an intern, where actively utilized SQL to extract, manipulate, and analyze extensive datasets from large databases. This role provided me with valuable practical experience in data handling and reporting, where contributed to data-driven decision-making processes.

PROJECTS

Workshop Management System – Team Lead, GITAM University, Visakhapatnam, AP   NOV 2019 - APR 2020
- Led the design and development of a Workshop Management System, utilizing SQL database management to create an efficient platform for workshop sessions, events, room allocation and participant information.

RECOGNITIONS

- WIPRO Victory League Award   **2022**
- WIPRO ON THE SPOT Award   **2021**
- GITAM Merit Student Award   **2020**

EXTRA CURRICULARS

- Vice President of ITSA in University of Cincinnati, Ohio, USA.
- Member Of IEEE, GITAM University, Visakhapatnam, Andhra Pradesh, India.
- Volunteer And Events Head, GUSAC, GITAM University, Visakhapatnam, Andhra Pradesh, India.